



DIGITAL CORDLESS TELEPHONE

Models: CD5001, CD5002, CD5003 CD5004



Warning: Charge the handset for 16 hours before use.

Welcome...

to your new Motorola CD5 Digital Cordless Telephone!

- Block up to 50 numbers¹
- Block calls by call type
- Night mode function
- 150 name and number contacts list
- Hearing aid compatible
- Amplify feature
- Bright backlit display
- Speakerphone for hands-free conversations
- Caller ID shows you who's calling and see details of the last 20 callers in a calls list¹
- Make internal calls, transfer external calls, hold 3-way conversations between two internal callers and an external caller
- Redial up to 10 of the last numbers called
- Register up to 4 handsets to a single base
- All handsets fully cordless for locating anywhere within range

Need help?

If you have any problems setting up or using your CD5, you may find the answer in the 'Help' section at the back of this guide.

Alternatively, you can contact Customer services at:
<https://motorolavoice.com/support/>

¹You must subscribe to your network provider's Caller ID service for this feature to work. A subscription fee may be payable.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Important

Only use the telephone line cord supplied.

Got everything?

- Base & cordless handset
- Power adaptor for the base
- Telephone line cord
- 2 x rechargeable Ni-MH battery cells
- User guide

If you have purchased a CD5 multiple pack you will also have the following additional items:

- Charger & cordless handset
- Power adaptor for the charger
- 2 x rechargeable Ni-MH battery cells

For a better tomorrow

We make every effort through our design, research, engineering and supply chain management to make better products for everyone, focusing on both social and environmental responsibility.

- Meets and / or exceeds EMEA environmental regulatory requirements.
- Eco friendly packaging with a minimum 20% post consumer recycled content.
- Phone housing is built with a minimum of 25% post consumer recycled content plastic.
- Energy efficient charger that meets EU Code of Conduct requirements.
- ECO mode function which reduces the transmitted power and energy consumption, see page 36.

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1. Getting started

Location

Important

Do not place your CD5 in the bathroom or other humid areas.



Place your CD5 base within reach of the mains power and telephone wall socket. The equipment should be installed near the socket-outlet and should be easily accessible.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference. Your CD5 works by sending radio signals between the handset and base. The strength of the signal depends on where you place the base. Putting it as high as possible ensures the best signal.

Handset range

The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.

Signal strength

The  on your handset indicates that you are within range of the base and the signal strength, the more bars visible the better the signal. If you are out of range the  shows on the display.

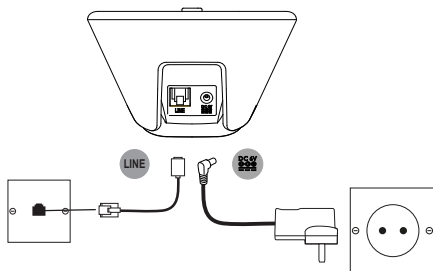
If you are on a call when you move out of range, you will hear a warning beep and the line will hang up. Move back within range. The handset will automatically re-connect to the base.


Setting up

Important

The base station must be plugged into the mains power at all times. Use only the power adaptor and telephone line cord supplied with the product.

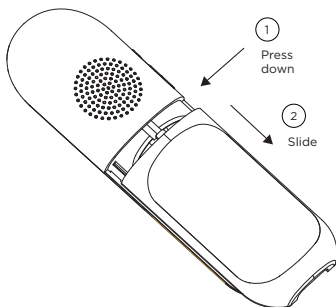
Connecting the base




1. Plug the telephone line cord into the socket marked **LINE** on the rear of the base. Plug the other end of the telephone line cord into the telephone wall socket.
2. Plug the power adaptor jack into the socket marked **DC 6V**  on the rear of the base and the power adaptor into the mains power wall socket.

Installing and charging the handset


1. Remove the battery cover from the back of the handset and insert the rechargeable Ni-MH battery cells supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.

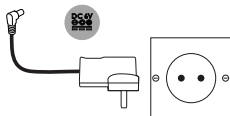
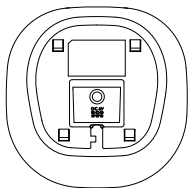



2. Slide the battery cover back into place.
3. If you are charging the batteries for the first time, place the handset on the base to charge for at least 16 hours continuously.
4. When the handset is fully charged,  icon will appear steady on the display.

Connecting the handset and charger (for multi-pack only)

If you have purchased a multiple pack, you will need to carry out this process for all the handsets and chargers.

1. Plug the power adaptor jack into the socket marked **DC 6V**  on the rear of the charger and the power adaptor into the mains power wall socket.




2. Remove the battery cover from the back of the handset and insert the 2 x AAA Ni-MH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Slide the battery cover back into place.
4. If you are charging the batteries for the first time, place the handset on the charger to charge for at least 16 hours continuously. When the handset is fully charged, the  icon will appear steady on the display.

Battery low warning

If you hear a warning beep every 5 minutes during a call or every 2 minutes when in standby, you will need to recharge the handset before you can use it again.

When the battery is low the  icon shows on the display.

When charging, the  icon will scroll on the display. Once the battery is fully charged or the handset is removed from the base or charger, scrolling will stop.

Battery performance

In ideal conditions, fully charged batteries should give up to 18 hours talk time or up to 300 hours standby time on a single charge.¹

Note that new batteries do not reach their full capacity until they have been put to normal use for several days.

To keep your batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the handset less talk and standby time. Eventually it will need to be replaced.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and the handset may become warm during charging. This is normal.

Important

When fully charged batteries are removed and re-inserted, the battery icon on the display will reduce to 1 bar. The battery is still fully charged and the handset can be used as normal. You can charge the handset again by replacing it on the base unit. This is normal behaviour and is a reminder to charge the handset to prevent calls being dropped. If the handset is powered off and on there will be no change to the battery icon.

All talk and standby times are approximate and depend on features selected and usage pattern.

Welcome screen

1. **Welcome** is displayed and scrolls in different languages. Press **Menu**. The country name is shown on the display.
2. Scroll **▲** or **▼** to the country where the phone will be used and press **OK**.
The handset and base will reset to load the correct settings and you will be prompted to set the date and time. The standby screen is then displayed and your phone is ready to use.

Note

To select the preferred language, please select the correct country (where the phone will be used) during welcome set up, once setup is finished, see "Display language" on page 34 to select the required language.

If the wrong country (not where the phone is to be used) is selected this may lead to the wrong default settings being loaded, and the phone may need to be reset, see "Selected the wrong country in welcome mode, how to recover?" on page 43.

Date and time

If you have subscribed to a Caller ID Service and Auto clock is set to on (see page 37), the date and time is set automatically for all handsets when you receive your first call. If Auto clock is set to off the time and date does not set automatically.

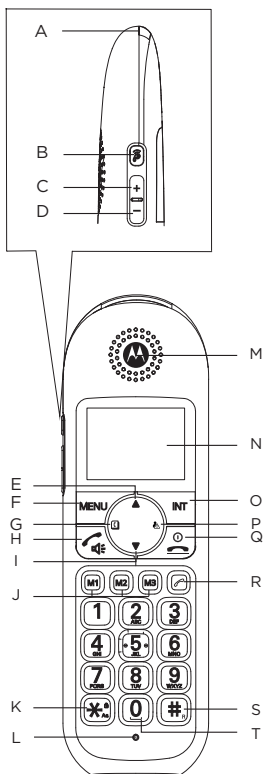
If you do not have a Caller ID service, you can set the date and time manually.

1. Press **Menu**, scroll **▼** to **Clock/Alarm** and press **OK**.
2. Scroll **▼** to **Time & date** and press **OK**.
3. Enter the time using the 24 hour format **HH:MM**, e.g. 14:45 for 2.45pm and press **OK**.
4. Enter the date using the format **DD/MM/YYYY** e.g. 27/08/2019 for 27 August 2019 and press **Save**.
5. Press **⏻** to return to standby.

Your CD5 is now ready for use.

2. Getting to know your phone

Overview of your handset



A Handset LED

Flashes when there is an incoming call.

B Amplified volume

During a call, press to amplify the ear piece volume.

C Earpiece volume up

During a call, press to increase the earpiece volume.

D Earpiece volume down

During a call, press to decrease the earpiece volume.

E Scroll Up / Ringer volume up

In menu, scroll up through lists and settings.

In standby, press to increase the ringer volume.

F Menu / OK

In standby, enter the main menu.

In standby, if there is a notification on the screen, press and hold to enter the menu without clearing the notifications.

In menu, select the option displayed on screen.

In menu, confirm an option.

G Contacts

In standby, press to open the contacts menu.

H Talk / Hands-free key

Make or answer a call.

During a call, activate and deactivate hands-free.

Important

Hands-free activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

I Scroll Down / Ringer volume down

In menu, scroll down through lists and settings.

In standby, press to decrease the ringer volume.

J Memory keys

In standby, press to dial the memory number stored.

K * / Keypad lock / Change case

Dial a *.

In standby, press and hold to lock / unlock the keypad.

In editing mode or when entering letters, press and hold to change the case from Abc, abc, ABC or 123.

L Microphone

M Earpiece

N Display

O Intercom / Back / Delete

Press to make an internal call.

In menu, go back to the previous menu level.

In editing mode, press to delete characters and digits.

P Call block

In standby mode, press to open the call block menu.

Q End call / Exit / Switch handset on / off

During a call, press to end a call.

In menu, press to go back to standby mode.

In standby, press and hold to switch the handset off.

When switched off, press to turn the handset on.

R Call log

In standby, press to enter the call log.

S # / Recall

Dial a #.

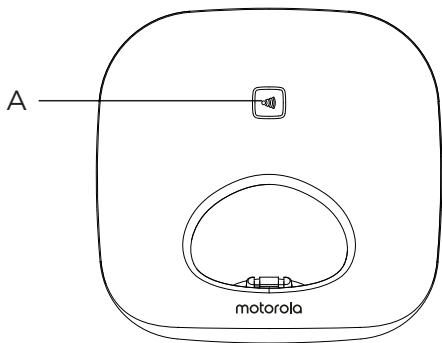
Use with switchboard / PABX services and some network services.

T Space / Pause

In editing mode, press to inset a space in text / number editing.



When dialing or storing a number, press and hold to enter a pause (P).

Overview of the base






A Find key

The find key is a useful way to find lost handsets.

1. Press  on the base. All handsets ring.
Press  again to cancel the find call or press any key on the handset to stop the find call.
2. Press and hold to enter registration mode when registering handsets.

Navigating the menus

The basic steps of navigating through the menu and on-screen options.

1. From the standby screen, press **Menu**.
The main menu is opened.
2. Use  to scroll up  to scroll down through the menu.
3. Soft key options **OK** and **Back** are displayed.
Press left soft key to select **OK** and open a sub-menu or validate an option.
Press right soft key to go back to previous menu level, correct a character or cancel an action.
4. Press  to return to standby.

Note

If you do not press any button on the handset for 60 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

Menu map

Contacts

When no entry is stored **Contacts empty** is shown, if entries are stored scroll to the required entry and press **Options**.

Add new contact

Edit contact

Delete contact

Memory status

Delete all contacts

Clock/Alarm

Alarm

Time & date

Time format

Night mode

Call control

Call Barring

Call block

Settings

Handset settings

- Sounds
 - Ringing
 - Ringtone
 - Ringing volume
 - Auto volume control
 - Tones
 - Keypad tone
 - Confirmation tone
 - Docking tone
 - Battery low tone

• Handset name

• Display

– Contrast

– Screensaver

• Language

Advanced settings

- Dial mode
- Recall time
- Call settings
 - Auto answer
 - Auto end call
 - Auto join call
- ECO mode
- ECO plus mode
- Auto clock
- Change system PIN
- Reset

Registration

- Register handset
- Deregister handset

Software version

Memory keys

Handset settings



3. Using the phone

3.1 Calls

3.1.1 Make a call

1. Press .
2. Dial the telephone number.

3.1.2 Pre-dial

1. Enter the phone number (maximum 24 digits). If you make a mistake press **Clear**.
2. Press  to dial the phone number entered.
3. Press  again to dial over hands-free.


3.1.3 Memory numbers

1. Press **M1**, **M2** or **M3**, the number (or name if stored in the contacts list) is displayed and dialled automatically.




Note

To store a memory number, see page 22.

3.1.4 Adjust volume

1. During a call, press **+** / **-** or **▲** / **▼** to adjust the earpiece or hands-free volume. The level is shown in the handset display.
2. You can also amplify the earpiece by pressing  on the side of the handset.

3.1.5 Answer a call

1. When the phone rings the LED flashes on the handset, press  to answer the call.
2. Press  again to answer the call via hands-free.
3. To switch between hands-free and the earpiece press .

Important

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

Note

If auto answer is on (see page 35), simply lift up the handset from its base to answer the call. The default setting is **Off**.

An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.

3.1.6 Mute

Mute the microphone so that you can talk to someone else in the room without your caller hearing you.


1. During a call, press **Mute**. The microphone is muted and **Call muted** is displayed.
2. Press **Unmute** to turn the microphone back on.

3.1.7 End a call

1. Press  or replace the handset on the base to end the call.

After you hang up, the duration the phone is off-hook is displayed for 2 seconds.

Note

If auto end call is off (see page 36) you must press  to end the call. The default setting is **On**.

3.2 Handset equaliser

This feature clarifies the voice of the person you are talking to, producing a more natural-sounding voice that is easier to hear and understand.

You can choose from Treble, Alto, Bass or HAC (Hearing Aid Compatibility).



1. On a call, press **Options**, scroll ▼ to **Equaliser** and press **OK**.
2. Scroll ▲ or ▼ to select the required setting and press **Select**.

Note

Depending on the condition and quality of your telephone line, this feature may emphasise existing line noise. If it becomes difficult to hear, you can change the setting.

This feature is not available while using the hands-free.


3.3 Switch handset on / off

1. Press and hold  to switch the handset off.
2. Press  to switch the handset on.

3.4 Intercom

If more than one handset is registered to the base, internal calls can be made between two handsets. The screen displays **Internal call** and the handset number you are calling.

3.4.1 Call another handset

1. Press **INT**.
 - If you only have two handsets, press **Call** to call the other handset.
 - If more than two handsets are registered to the base, scroll ▼ to the number of the handset you want to call and press **Call**.
2. Press  to hang up.

3.4.2 Receive an internal call

When you receive an internal call, the screen displays **Internal call** and the handset number calling you.


1. Press  to answer the call.

Note

If the handset does not belong to CD5 range, this function may not be available.


3.4.3 Transfer an external call to another handset

You can transfer an external call to another handset registered to the base.

1. During an external call, press **Options**.
Your caller is put on hold.
2. Scroll ▼ to **Transfer call** and press **OK**,
 - If you only have two handsets, the other handset is called automatically.
 - If more than two handsets are registered to the base, scroll ▼ to the number of the handset you want to call and press **Call**.
3. When the other handset answers, announce the caller then press  to transfer the call. If the other handset does not answer, press **End** to talk to your caller again.

3.4.4 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

1. During an external call, press **Options**.
Your caller is put on hold.
2. The display shows **Conference**, press **OK**,
 - If you only have two handsets, the other handset is called automatically.
 - If more than two handsets are registered to the base, scroll ▼ to the number of the handset you want to call and press **Call**.
3. When the other handset answers, announce the caller then press **Join** to connect all three callers and begin the conference call. If the other handset does not answer, press **End** to talk to your caller again.
4. Press  to hang up.

3.5 Call Waiting with Caller ID

To use Call Waiting with Caller ID, you must first subscribe with your phone service provider. These features allow you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a call waiting tone.

1. If you have Call Waiting Caller ID, press **Switch** or press and hold **#** to answer the 2nd call.
2. Press **Switch** or press and hold **#** to switch between calls.

Note

If you do not subscribe to Caller ID, when you hear the call waiting tone, press **Options**. Scroll ▼ to **Answer Call Waiting** and press **OK**.

3.6 Keypad lock

Prevent accidental dialing while carrying the handset by locking the keypad. While the keypad is locked, you can answer incoming calls as normal.

1. Press and hold *****.
The display shows **Keypad locked** and **🔒** is displayed.
2. To unlock the handset, press and hold ***** again.

3.7 Voicemail

If you have subscribed to your network's voicemail service, your CD5 displays **New VMW** when you have a new message.¹

Note

When viewing the Calls list, press and hold **5** for 2 seconds, the display shows **Delete all voicemail?**, press **Yes** to delete the notification from the handset display; it does not delete your voicemail messages.

¹This feature is dependent on your Network Service provider supporting the service. A subscription fee may be payable.

4. Contacts

The CD5 can store up to 150 names and numbers in the contacts list.

Numbers can be up to 24 digits long and names up to 16 characters long. Entries are stored in alphabetical order.

4.1 View entries in the contacts list

4.1.1 View and dial an entry

1. Press . Display shows the first entry.

2. Scroll or to the entry you want.

Or

To search alphabetically, press then press the key with the first letter of the name, e.g. if the name begins with N, press twice.

The display shows the first entry beginning with N. If required, press or to scroll to the exact entry.

3. Press to dial the entry displayed.

4.1.2 View an entry during a call

1. Press . Display shows the first entry.

2. Enter the first letter of the name you want then scroll or if necessary to the exact name.

3. Press to cancel to go back to the call screen.

4. Press again to end the call.

4.2 Store an entry

1. Press . Display shows the first entry.

2. Press **Options**. Display shows **Add new contact**. Press **OK**.

3. Enter a name and press **OK**.

If you make a mistake press **Clear** to delete a character or press and hold **Clear** to delete all characters.

4. Enter a number and press **Save**. The entry is saved.

If you make a mistake press **Clear** to delete a digit or press and hold **Clear** to delete all digits.

5. Press to return to standby.

Note

Cancel storing an entry by pressing , the display shows **Exit without saving?**, press **Yes**.

Note

You can also store a number by pre-dialing the number, pressing **Save** and following steps 3-5 in "Store an entry", shown above.

4.3 Entering names

Use the alphanumeric keypad to enter names in the contacts list.
For instance to enter the name Paul.

P Press **7** once

A Press **2** once

U Press **8** twice

L Press **5** three times

To enter a space press **0**.

Press **Clear** to delete a character or press and hold **Clear** to delete all characters.


4.4 Character map

Use the keypad to enter names and characters.






Key	Case	Assigned characters and symbols
1	L / U	1 @ _ # = < > () & € £ \$ ¥ [] { } ¢ § ...
2	L	a b c 2 à á â ã ä å æ ç
	U	A B C 2 À Á Â Ã Ä Å Æ Ç
3	L	d e f 3 è é ê ë ð
	U	D E F 3 Ê Ë Ì Í Î Ï
4	L	g h i 4 ñ ò ó ô õ ö ø
	U	G H I 4 Ñ Ò Ó Ô Õ Ö Ø
5	L	j k l 5
	U	J K L 5
6	L	m n o 6 ñ ò ó ô õ ö ø
	U	M N O 6 Ñ Ò Ó Ô Õ Ö Ø
7	L	p q r s 7 š š ß
	U	P Q R S 7 Š Š ß
8	L	t u v 8 ù ú û ü
	U	T U V 8 Ù Ú Û Ü
9	L	w x y z 9 ý þ ÿ ž
	U	W X Y Z 9 Ý Þ Ž
0	L / U	Space . O , / : ; “ ’ ! i ? ¿ * + - % \ ^ ~
#	L / U	Dial a #
*	L / U	Press and hold during text editing to switch between Abc, abc, ABC and 123 Dial a *

4.5 Enter a pause






If your CD5 is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to get an outside line. A pause is normally stored after the switchboard access code (e.g. 9). You can also add a pause when dialing a number manually.

1. When storing or dialing a number, press and hold  until the display shows **P**. You can then continue storing / dialling the phone number.

4.6 Edit an entry




1. Press  Display shows the first entry.
2. Scroll  or  to the entry you want to edit and press **Options**. Scroll  to **Edit contact** and press **OK**.
3. Edit the name and press **OK** to confirm. Use **Clear** to delete characters.
4. Edit the number. Press **Save** to confirm. Use **Clear** to delete digits.
5. Press  to return to standby.

4.7 Delete an entry




1. Press  Display shows the first entry.
2. Scroll  or  to the entry you want to delete and press **Options**.
3. Scroll  to **Delete contact** and press **OK**.
4. Display shows **Are you sure?**. Press **Yes**.
5. Press  to return to standby.

4.8 Memory status

You can check how much memory you have in your contacts list.


1. Press  Display shows the first entry.
2. Press **Options**, scroll  to **Memory status** and press **OK**.
3. The display shows the number of used and free entries in the contacts list.
4. Press  to return to standby.

4.9 Delete all entries

1. Press  Display shows the first entry.
2. Press **Options**, scroll  to **Delete all contacts** and press **OK**.
3. Display shows **Are you sure?**. Press **Yes**.
4. Press  to return to standby.

4.10 Store a memory number

Your phone can store 3 phone numbers to memory keys, **M1**, **M2** or **M3** on the handset.


1. Press **Menu**, scroll ▲ to **Memory keys** and press **OK**.
2. The display shows **Handset settings**, press **OK**.
3. Scroll ▲ or ▼ to select the next available slot, press **Add**.
4. To add the number manually, enter the number you want to add and press **Save**.
5. To add the number from the contacts list, press **Contacts**.
6. Scroll ▲ or ▼ to select the required entry, press **Select**.
7. Press  to return to standby.

Note


To dial memory numbers, see page 15.

4.11 Edit a memory number

If you have added a number manually to the one-touch dial list, you can edit the number.

1. Press **Menu**, scroll ▲ to **Memory keys** and press **OK**.
2. The display shows **Handset settings**, press **OK**.
3. Scroll ▲ or ▼ to select the required entry, press **Options**.
4. The display shows **Edit**. Press **OK**.
5. Edit the number. Press **Save** to confirm. Use **Clear** to delete digits.
6. Press  to return to standby.

4.12 Delete a memory number


1. Press **Menu**, scroll ▲ to **Memory keys** and press **OK**.
2. The display shows **Handset settings**, press **OK**.
3. Scroll ▲ or ▼ to select the required entry, press **Options**.
4. If the number was manually added, scroll ▼ to **Delete** and press **OK**.
5. If the number was added from the contacts list, **Delete** is displayed, press **OK**.
6. Display shows **Are you sure?**.
7. Press **Yes** to confirm or **No** to cancel.
8. Press  to return to standby.

5. Clock and alarm


If you subscribe to your network's Caller ID service and Auto clock is set to on, the time on your CD5 will be set automatically each time you receive a call, depending on your network provider.

You can also set or adjust the time using the **Clock/Alarm** menu.

5.1 Set time and date

1. Press **Menu**, scroll ▼ to **Clock/Alarm** and press **OK**.
2. Scroll ▼ to **Time & date** and press **OK**.
3. Enter the time using the 24 hour format **HH:MM**, e.g. 14:45 for 2.45pm and press **OK**.
4. Enter the date using the format **DD/MM/YYYY** e.g. 27/08/2019 for 27 August 2019 and press **Save**.
5. Press  to return to standby.

5.2 Set alarm

1. Press **Menu**, scroll ▼ to **Clock/Alarm** and press **OK**.
2. The display shows **Alarm**, press **OK**.
3. Scroll ▲ or ▼ to **Off**, **On once**, **On daily**, **Monday to Friday** or **Saturday & Sunday** and press **OK**.
4. If you select **On once**, **On daily**, **Monday to Friday** or **Saturday & Sunday**, enter the time using the 24 hour format **HH:MM**, e.g. 14:45 for 2.45pm and press **Save**.
5. Scroll ▲ or ▼ to select the required melody and press **OK**.
6. Press  to return to standby.
When the alarm goes off, press any key to stop the ring.


Note

Once the alarm is set to on, the  icon is displayed.


When the alarm sounds press any number key or **Snooze** to pause the alarm
After 10 minutes, the alarm sounds again.

Press  or **Stop** to stop the alarm completely.


5.3 Set the time format

1. Press **Menu**, scroll ▼ to **Clock/Alarm** and press **OK**.
2. Scroll ▼ to **Time format** and press **OK**.
3. Scroll ▲ or ▼ to select **12 hour** or **24 hour**.
4. Press **OK** to confirm.
5. Press  to return to standby.


5.4 Night mode

Your phone can be set so that when you receive an incoming call the phone does not light up or ring. The Night mode is on  shows on the display.

5.4.1 Set night mode on / off

1. Press **Menu**, scroll ▼ to **Clock/Alarm** and press **OK**.
2. Scroll ▼ to **Night mode** and press **OK**.
3. The display shows **On/Off**, press **OK**.
4. Scroll ▲ or ▼ to **On** or **Off** and press **OK**.
5. Press  to return to standby.

5.4.2 Set start & end time

1. Press **Menu**, scroll ▼ to **Clock/Alarm** and press **OK**.
2. Scroll ▼ to **Night mode** and press **OK**.
3. Scroll ▲ or ▼ to **Start & end** and press **OK**.
4. Enter the start time using 12 hour format **HH:MM**, e.g. 10:45, then scroll ▲ or ▼ to select **AM** or **PM** and press **OK**.
Enter the end time using 12 hour format **HH:MM**, e.g. 06:45, then scroll ▲ or ▼ to select **AM** or **PM** and press **OK** save.
5. Press  to return to standby.

6. Call control


6.1 Call barring

Prevent certain numbers from being dialled from your phone. Store up to four specific numbers, each up to 4 digits – for example, international or local prefixes. Bypass Call barring by switching the setting to **Off**.


Note

If Call barring is switched on, when you make a call using a barred prefix the screen will display **Call barr on**.


6.1.1 Switch call barring on / off

1. Press **Menu**, scroll ▼ to **Call control** and press **OK**.
2. The display shows **Call Barring**. Press **OK**.
3. Enter the master PIN (default setting 0000) and press **OK**.
4. The display shows **Barring mode**. Press **OK**.
5. Press ▲ or ▼ to select **On** or **Off** and press **OK**.
6. Press  to return to standby. You can now set the number. (See below)


6.1.2 Set a number to be barred

1. Press **Menu**, scroll ▼ to **Call control** and press **OK**.
2. The display shows **Call Barring**. Press **OK**.
3. Enter the master PIN (default setting 0000) and press **OK**.
4. Scroll ▼ to **Barring number**. Press **OK**.
5. If necessary, scroll ▲ or ▼ to the next available slot.
6. Press **OK** and enter the number or prefix you want to bar. Press **Save**.
7. Press  to return to standby.


6.2 Call block

Your phone can block calls by call type or by number. Up to 50 numbers can be blocked. For this feature to work, you must subscribe to a Caller ID service from your network operator. A subscription fee may be payable. You can access the call block menu by pressing  in standby or through the handset menu.


6.2.1 Block all international calls

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. The display shows **By call type**, press **OK**.
4. The display shows **International**, press **OK**.
5. Press ▲ or ▼ to select **On** or **Off**.
6. Press **OK** to confirm or **Back** to return to the previous menu.


6.2.2 Block all private calls

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. The display shows **By call type**, press **OK**.
4. Scroll ▼ to **Private**, press **OK**.
5. Press ▲ or ▼ to select **On** or **Off**.
6. Press **OK** to confirm or **Back** to return to the previous menu.



6.2.3 Block all unavailable calls

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. The display shows **By call type**, press **OK**.
4. Scroll ▼ to **Unavailable**, press **OK**.
5. Press ▲ or ▼ to select **On** or **Off**.
6. Press **OK** to confirm or **Back** to return to the previous menu.

6.2.4 Block all payphone calls


1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. The display shows **By call type**, press **OK**.
4. Scroll ▼ to **Payphone**, press **OK**.
5. Press ▲ or ▼ to select **On** or **Off**.
6. Press **OK** to confirm or **Back** to return to the previous menu.


6.2.5 Turn call block on / off

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. Scroll ▼ to **By number** and press **OK**.
4. The display shows **Block mode**, press **OK**.
5. Press ▲ or ▼ to select either **On** or **Off**.
6. Press **OK** to confirm.
7. Press  to return to standby.



6.2.6 Add a number to the call block list

You can store up to 50 phone numbers in the call block list.



1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. Scroll ▼ to **By number** and press **OK**.
4. Scroll ▼ to **Block number** and press **OK**.

5. The display shows **Add**, press **OK**.
6. Enter the number or prefix you want to block, press **Save**.
7. The display shows **Add**.
8. Enter the next number you wish to block or press  to return to standby.



6.2.7 Edit a number in the call block list

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. Scroll ▼ to **By number** and press **OK**.
4. Scroll ▼ to **Block number** and press **OK**.
5. Scroll ▼ to **Edit**, press **OK**.
6. Scroll ▲ or ▼ to the entry you want to edit and press **OK**.
7. Press **Clear** to delete the number if required, then enter the new number and press **Save**.
8. Press  to return to standby.

6.2.8 Delete a number from the call block list

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. Scroll ▼ to **By number** and press **OK**.
4. Scroll ▼ to **Block number** and press **OK**.
5. Scroll ▼ to **Delete**, press **OK**.
6. Scroll ▲ or ▼ to the entry you want to delete and press **OK**. The display shows **Are you sure?**.
7. Press **Yes** to confirm or **No** to cancel.
8. Press  to return to standby.

6.2.9 Delete the blocked list

1. Press .
2. Enter the master PIN (default setting 0000) and press **OK**.
3. Scroll ▼ to **By number** and press **OK**.
4. Scroll ▼ to **Block number** and press **OK**.
5. Scroll ▼ to **Delete all**, press **OK**.
6. The display shows **Are you sure?**.
7. Press **Yes** to confirm or **No** to cancel.
8. Press  to return to standby.

7. Caller ID and calls list

If you have subscribed to Caller ID and provided the identity of the caller is not withheld, when you receive an incoming call the number of the caller will be displayed.

If the caller's number is stored in the contacts list and a number match is found the name will be displayed instead.

To ensure that the caller's name is displayed, make sure the full telephone number, including the area code is stored in the contacts list.

Information about incoming calls will vary by country and network operator.

If the call is from an international number, **International** will be displayed.

If the call is from a payphone, **Payphone** will be displayed.

If the number is operator, **Operator** will be displayed.





If the call is from an unavailable, **Unavailable** will be displayed.

If the call is from a ringback request, **Ringback** will be displayed.





7.1 Received calls list

The received calls list contains details of missed and answered call. Details include the number and date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list. When the list is full, and a new call is received, the oldest entry will be deleted automatically. The received calls list holds details of up to 20 calls.





7.1.1 View the calls list

1. Press  twice to enter the calls list.
If there are no calls in the list, the display shows **List empty**.
2. Press  or  to scroll through the list.
3. Press  to return to standby.






7.1.2 Dial from the calls list

1. Press  twice to enter the calls list.
2. Scroll  or  to the entry you want.
3. Press  to dial.






7.1.3 Store a number from the calls list to the contacts list

1. Press  twice to enter the calls list.
2. Scroll  or  to the number you want.
3. Press **Options**. **Save number** is displayed.
4. Press **OK**. Use the keypad to enter the name.
5. Press **OK** and the number is displayed, edit the number if required, then press **Save** to store the number.
6. Press  to return to standby.




7.1.4 Block a calls list entry

1. Press  twice to enter the calls list.
2. Scroll  or  to the entry you want.
3. Press **Options**, if the number is stored in the contacts list **Block number** is displayed, press **OK**, if it is not stored, scroll  to **Block number** and press **OK**.
4. The display shows **Are you sure?**.
5. Press **Yes** to confirm or **No** to cancel.
6. Press  to return to standby.

7.1.5 Delete a calls list entry

1. Press  twice to enter the calls list.
2. Scroll  or  to the entry you want.
3. Press **Options** and scroll  to **Delete call** and press **OK**.
4. Press  to return to standby.



7.1.6 Delete entire calls list

1. Press  twice to enter the calls list.
2. Press **Options** then scroll  to **Delete all calls** and press **OK**.
3. The display shows **Are you sure?**.
4. Press **Yes** to confirm or **No** to cancel.
5. Press  to return to standby.





7.2 Redial

The CD5 lets you redial any of the last 10 numbers called. Numbers can be up to 24 digits long.





7.2.1 Redial the last number

1. Press . The last number dialled is displayed.
If the number is stored in the contacts list, the name is also displayed.
2. Press  to dial.






7.2.2 View and dial a redial entry

1. Press . The last number dialled is displayed.
2. Scroll  or  to display the entry you want.
3. Press  to dial the number.






7.2.3 Copy a redial number to the contacts list

1. Press . The last number dialled is displayed.
2. Scroll  or  to display the number you want.
3. Press **Options**. The display shows **Save number**. Press **OK**.
4. Enter the name and press **OK**.
5. Edit the number if required and press **Save**.
6. Press  to return to standby.




7.2.4 Block a redial entry

1. Press . The last number dialled is displayed.
2. Scroll  or  to display the number you want.
3. Press **Options**, if the number is stored in the contacts list **Block number** is displayed, press **OK**, if it is not stored, scroll  to **Block number** and press **OK**.
4. The display shows **Are you sure?**.
5. Press **Yes** to confirm or **No** to cancel.
6. Press  to return to standby.

7.2.5 Delete a redial list entry

1. Press . The last number dialled is displayed.
2. Scroll  or  to display the number you want. Press **Options**.
3. Scroll  to **Delete call** and press **OK** to confirm or **Back** to cancel.
4. Press  to return to standby.

7.2.6 Delete entire redial list

1. Press . The last number dialled is displayed.
2. Press **Options**. Scroll  to **Delete all calls** and press **OK**.
3. The display shows **Are you sure?**.
4. Press **Yes** to confirm or **No** to cancel.
5. Press  to return to standby.

8. Handset settings

8.1 Handset tones


Important

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

8.1.1 Ring tone


You can set different ringer melodies for your internal and external calls. Choose from 20 different ringer melodies.

You will hear a sample ring as you scroll to each ring melody.

1. Press **Menu**, scroll **▲** to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. The display shows **Ringling**. Press **OK**.
5. **Ringtone** is displayed. Press **OK**.
6. Scroll **▲** or **▼** to select the melody (1 -20) .
7. Press **OK** to confirm.
8. Press  to return to standby.


8.1.2 Ring volume

You can adjust the ringer volume and set different volume levels. Choose from 5 volume levels or Off.

1. Press **Menu**, scroll **▲** to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. The display shows **Ringling**. Press **OK**.
5. Scroll **▼** to **Ringling volume** and press **OK**.
6. Scroll **▲** or **▼** to adjust the ringer volume level.
7. Press **OK** to confirm.
8. Press  to return to standby.


8.1.3 Switch auto volume control on / off

Auto volume control function, controls the ringer volume of the handset before the handset rings. You can set the handset to detect the level of sound in the local environment and if it is louder than the level set in the handset the handset will ring at maximum level for that call.

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. The display shows **Ringing**. Press **OK**.
5. Scroll ▼ to **Auto volume control** and press **OK**.
6. The display shows **On/Off**. Press **OK**.
7. Scroll ▲ or ▼ to select either **On** or **Off**.
8. Press **OK** to confirm.
9. Press  to return to standby.


8.1.4 Auto volume control level

There are 5 levels to choose from **Very low**, **Low**, **Mid**, **High**, and **Very high**.

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. The display shows **Ringing**. Press **OK**.
5. Scroll ▼ to **Auto volume control** and press **OK**.
6. Scroll ▼ to **Sensitivity** and press **OK**.
7. Scroll ▲ or ▼ to select the required level.
8. Press **OK** to confirm.
9. Press  to return to standby.


8.1.5 Keypad tone on / off

When you press a key on the handset you hear a beep. You can switch these beeps on or off.


1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. Scroll ▼ to **Tones**. Press **OK**.
5. The display shows **Keypad tone**. Press **OK**.
6. Scroll ▲ or ▼ to select **On** or **Off**.
7. Press **OK** to confirm.
8. Press  to return to standby.

8.1.6 Confirmation tone on / off


When you press the menu key to save a setting you will hear a confirmation beep. You can switch these beeps on or off.

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. Scroll ▼ to **Tones**. Press **OK**.
5. Scroll ▼ to **Confirmation tone**. Press **OK**.
6. Scroll ▲ or ▼ to select **On** or **Off**.
7. Press **OK** to confirm.
8. Press  to return to standby.

8.1.7 Docking tone on / off


1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. Scroll ▼ to **Tones**. Press **OK**.
5. Scroll ▼ to **Docking tone**. Press **OK**.
6. Scroll ▲ or ▼ to select **On** or **Off**.
7. Press **OK** to confirm.
8. Press  to return to standby.

8.1.8 Battery low tone on / off

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. **Sounds** is displayed. Press **OK**.
4. Scroll ▼ to **Tones**. Press **OK**.
5. Scroll ▼ to **Battery low tone**. Press **OK**.
6. Scroll ▲ or ▼ to select **On** or **Off**.
7. Press **OK** to confirm.
8. Press  to return to standby.


8.2 Handset name

Personalise your handset, with a name or location for example Peter or Bedroom. Maximum 12 characters.


1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. Scroll ▼ to **Handset name** and press **OK**.
4. Scroll ▲ or ▼ to select either **On** or **Off** and press **OK**.
5. If on is selected, the current name is displayed. Enter the new handset name and press **Save**.
Press **Clear** to delete the current name.
6. Press  to return to standby.

8.3 Display

8.3.1 Display contrast


1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. Scroll ▼ to **Display**. Press **OK**.
4. **Contrast** is displayed. Press **OK**.
5. Scroll ▲ or ▼ to select the required level.
6. Press **OK** to confirm.
7. Press  to return to standby.

8.3.2 Screensaver on / off

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. Scroll ▼ to **Display**. Press **OK**.
4. Scroll ▼ to **Screensaver**. Press **OK**.
5. Scroll ▲ or ▼ to select **On** or **Off**.
6. Press **OK** to confirm.
7. Press  to return to standby.

8.4 Display language


You can change the display language.

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. The display shows **Handset settings**. Press **OK**.
3. Scroll ▼ to **Language**. Press **OK**.
4. Scroll ▲ or ▼ to select the language you want.
5. Press **OK** to confirm.
6. Press  to return to standby.

9. Advanced settings

9.1 Dial mode


The default CD5 dialing mode is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. Scroll ▼ to **Advanced settings**. Press **OK**.
3. The display shows **Dial mode**. Press **OK**.
4. Scroll ▲ or ▼ to select **Tone** or **Pulse**.
5. Press **OK** to confirm.
6. Press  to return to standby.

9.2 Recall time

This setting is useful to access certain network and PABX / switchboard services.

The default CD5 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.


1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. Scroll ▼ to **Advanced settings**. Press **OK**.
3. Scroll ▼ to **Recall time**. Press **OK**.
4. Scroll ▲ or ▼ to select the setting you want: **Short**, **Medium**, **Long**.
5. Press **OK** to confirm.
6. Press  to return to standby.


Note

The functionality of your CD5 cannot be guaranteed on all PABX.


9.3 Call settings








9.3.1 Auto answer

With auto answer switched on, you can answer a call by simply lifting the handset off the base or charger. If switched off, you will have to press  to answer a call. The default setting is **Off**.

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. Scroll ▼ to **Advanced settings**. Press **OK**.
3. Scroll ▼ to **Call settings** and press **OK**.
4. The display shows **Auto answer**. Press **OK**.
5. Scroll ▲ or ▼ to select **On** or **Off**.
6. Press **OK** to confirm.
7. Press  to return to standby.








9.3.2 Auto end call

With auto end call switched on, you can end calls by replacing the handset on the base or charger. If switched off, you will have to press  to end a call. The default setting is **On**.

1. Press **Menu**, scroll  to **Settings** and press **OK**.
2. Scroll  to **Advanced settings**. Press **OK**.
3. Scroll  to **Call settings** and press **OK**.
4. Scroll  to **Auto end call** and press **OK**.
5. Scroll  or  to select **On** or **Off**.
6. Press **OK** to confirm.
7. Press  to return to standby.


9.3.3 Auto join call







When the feature is set to on, if handset 1 is on line with an external caller, handset 2 can seize the line and immediately join the call with handset 1 and the external caller.

1. Press **Menu**, scroll  to **Settings** and press **OK**.
2. Scroll  to **Advanced settings**. Press **OK**.
3. Scroll  to **Call settings** and press **OK**.
4. Scroll  to **Auto join call** and press **OK**.
5. Scroll  or  to select **On** or **Off**.
6. Press **OK** to confirm.
7. Press  to return to standby.

9.4 ECO mode

The phone offers an ECO mode function which reduces the transmitted power and energy consumption when switched on. This feature is set to **Off** by default.

When ECO mode is set to on, the display shows .

1. Press **Menu**, scroll  to **Settings** and press **OK**.
2. Scroll  to **Advanced settings**. Press **OK**.
3. Scroll  to **ECO mode** and press **OK**.
4. Scroll  or  to select **On** or **Off**.
5. Press **OK** to confirm.
6. Press  to return to standby.

9.5 ECO plus mode

When ECO plus mode is activated and the handset has returned to the standby screen, after about 30 seconds the transmission power will reduce to 0. This feature is set to **Off** by default.

When ECO plus mode is set to on, after a short delay the display shows **ECO+**.

1. Press **Menu**, scroll **▲** to **Settings** and press **OK**.
2. Scroll **▼** to **Advanced settings**. Press **OK**.
3. Scroll **▼** to **ECO plus mode** and press **OK**.
4. Scroll **▲** or **▼** to select **On** or **Off**.
5. Press **OK** to confirm.
6. Press **⏏** to return to standby.

9.6 Auto clock on / off

If you have subscribed to Caller ID, the date and time will be set on your base whenever a call is received. This feature can be set to on or off. This feature is set to **On** by default.

1. Press **Menu**, scroll **▲** to **Settings** and press **OK**.
2. Scroll **▼** to **Advanced settings**. Press **OK**.
3. Scroll **▲** to **Auto clock** and press **OK**.
4. Scroll **▲** or **▼** to select **On** or **Off**.
5. Press **OK** to confirm.
6. Press **⏏** to return to standby.

9.7 PIN

The 4-digit master PIN is used when registering or de-registering a handset and when changing some settings on your CD5. The default setting is 0000. You can change this PIN for more security.

When entering a PIN, the digits are shown as ****.

1. Press **Menu**, scroll **▲** to **Settings** and press **OK**.
2. Scroll **▼** to **Advanced settings**. Press **OK**.
3. Scroll **▲** to **Change system PIN** and press **OK**.
4. If the PIN is 0000 go to step 5. If the PIN has been changed, enter the current 4 digit master PIN and press **OK**. (Default setting 0000).
5. Enter the new PIN and press **OK**.
6. Re-enter the new PIN and press **OK** to confirm.
7. Press **⏏** to return to standby.

Note

Make a note of your PIN. If you forget your PIN you will need to reset your phone.

9.8 Restore default settings

You can restore your phone to its default (original) settings.

All the handsets that are registered to the base will be retained.

1. Press **Menu**, scroll **▲** to **Settings** and press **OK**.
2. Scroll **▼** to **Advanced settings**. Press **OK**.
3. Scroll **▼** to **Reset** and press **OK**.
4. Scroll **▲** or **▼** to select either **Handset settings**, **Base settings** or **Delete user data** and press **OK**.
5. The display shows either **Handset settings?**, **Base settings?** or **Are you sure?**.
6. Press **Yes** to confirm or **No** to cancel.

Note

If you select **Delete user data** and the PIN has been updated from 0000, then you will be prompted to enter your PIN and then press **Yes** to confirm.

9.9 Default settings

Handset name	Handset
Key tone	On
Auto answer	Off
Auto end call	On
Handset ringer melody	Melody 1
Handset ringer volume	3
Earpiece volume	2
Contacts list	Unchanged (Handset or Base settings) Empty (Delete user data)
Redial list	Empty
Master PIN	0000
Keypad lock	Off
Clock	00:00
Alarm	Off
Dial mode	Tone


10. Registration

10.1 Register a handset

Up to 4 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- If the master PIN has been changed the PIN is required before you can register or deregister handsets. The default PIN is 0000.


At the base:

1. Press and hold the  button on the base for 5 seconds. You have 120 seconds in which to register a handset.


On the handset:

1. If the handset is not register to a base press **OK**.
2. **Press locator Key for 5 sec.** is displayed, press **OK**.
3. If the PIN has been changed from 0000, enter the current 4-digit PIN code, press **OK**.
4. If the handset is already registered to a base, press **Menu**, scroll ▼ to **Settings** and press **OK**.
5. Scroll ▲ to **Registration** and press **OK**.
6. The display shows **Register handset**. Press **OK**.
7. **Press locator key for 5 sec.** is displayed, press **OK**.
8. If the PIN has been changed from 0000, enter the current 4-digit PIN code, press **OK**.
9. When the handset registers with the base, it is automatically assigned a handset number.

10.2 Deregister a handset

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Registration** and press **OK**.
3. Scroll ▼ to **Deregister handset** and press **OK**.
4. Scroll ▲ or ▼ to select the handset you want to delete and press **OK**.
5. If the PIN has been changed from 0000, enter the current 4-digit PIN code, press **OK**.
6. A confirmation beep will be heard.
7. Press  to return to standby.

11. Software version

1. Press **Menu**, scroll ▼ to **Settings** and press **OK**.
2. Scroll ▼ to **Software version**. Press **OK**.
3. The software version of the base and handset will be displayed.
4. Press  to return to standby.

12. Help

Phone does not work

- Check that the power adaptor is securely plugged into the base and mains power socket.
- Check that the batteries are inserted correctly in the handset and that the handset is switched on. Use only approved rechargeable batteries supplied.
- Check that telephone line cord is firmly plugged into the base socket and the telephone wall socket. Use only the supplied telephone line cord or ensure that the pin connections are correct when using an existing telephone line cord.
- Check with your telephone service provider for network issues.
- Reset the Motorola CD5 by removing the batteries from the handset and unplugging the power from the base. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.
- Move the handset and / or base away from other electrical appliances or metal objects and try again.
- Check that you are not too far from the base.

No dial tone

- Refer to the **Phone does not work** section above.
- If these suggestions do not help, disconnect the telephone line cord and connect the telephone line cord to another telephone to check that the telephone line cord is not defective.
- If there is still no dial tone, try another telephone wall socket as the wiring to the current telephone wall socket may be defective.

Unable to make landline calls

- Refer to the **No dial tone** section above.
- Check that you have dial tone.
- Check that the telephone is set to the correct dial mode.
- Check that the line is not in use.

No display

- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the handset is switched on.

Handset does not ring

- Refer to the **No dial tone** section above.
- Check that the handset ring volume is not set to off.
- Check that you have not accidentally blocked the caller.
- Check that the handset is registered to the base.
- Check that you do not have too many extension telephones plugged into the same line.

Weak audio or call cutting in and out

- Refer to the **Phone does not work** section above.
- If you subscribe to high-speed internet service through your telephone line, try installing a DSL (Digital Subscriber Line) filter between the base and the telephone wall socket. This filter will help prevent interference, noise and caller ID problems caused by DSL interference.

No Caller Display

- Check the subscription with your telephone network operator.
- If you subscribe to high-speed internet service through your telephone line, try installing a DSL (Digital Subscriber Line) filter between the base and the telephone wall socket. This filter will help prevent interference, noise and caller ID problems caused by DSL interference.
- The caller may have withheld their number.
- Check that your caller is not making the call through a switchboard.

Caller Display cannot show the contact name match

- Refer to the **No Caller Display** section above.
- Check that the contact can be found in the contacts list.
- Check that the correct number is stored in the contacts list, with the full area code.

Battery icon is not scrolling during charge

- Check that the power adaptor is securely plugged into the base / charger and mains power socket.
- Check that the handset is properly seated in the cradle.
- Clean the base / charger contacts with a cloth moistened with alcohol.
- The battery is full. The battery icon will appear steady on the display.

Searching for base... appears on the handset

- Check that the power adaptor is securely plugged into the base and mains power socket.
- Check that you are not too far from the base.
- Reset the Motorola CD5 device by removing the batteries from the handset and unplugging the power from the base. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.
- Try re-registering the handset.

Cannot register a handset to the base

- Up to 4 handsets can be registered to the base. If 4 handsets are already registered, de-register a handset before registering a new one.

The signal icon is displayed with no bars

- Refer to the **Searching for base... appears on the handset** section above.

A contact entry cannot be stored

- Check the contacts list is not full. Delete an entry to free memory.

Selected the wrong county in welcome mode, how to recover?

1. Press **Menu**, scroll ▲ to **Settings** and press **OK**.
2. Scroll ▼ to **Advanced settings**. Press **OK**.
3. Scroll ▼ to **Reset** and press **OK**.
4. Scroll ▲ or ▼ to select **Base settings** and press **OK**.
5. The display shows **Base settings?**.
6. Press **Yes** to confirm.

13. General information

Important

This equipment is not designed to make emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in Europe.

Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
- Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bathtub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's Guide.
- Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

Important

To reduce the risk of fire, use only the supplied power adaptor.

Unplug this cordless phone immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.
- The product exhibits a distinct change in performance.

Installation Guidelines

- Read and understand all instructions and save them for future reference.
- Follow all warnings and instructions marked on the product.
- Do not install this product near a bathtub, sink, or shower.
- Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
- Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
- Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
- Use only the power supply that came with this unit. Using other power supplies may damage the unit.
- Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out.
- To avoid interference to nearby appliances, do not place the base of the phone on or near a TV, microwave oven, or VCR.

Battery Safety Instructions

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

Important

There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the batteries that came with your phone or an authorized replacement recommended by the manufacturer.

- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- Do not dispose of batteries in fire, which could result in explosion.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

Save these instructions

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.



Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.



Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. Ltd., AD1 section, Economic Development Area, Dongsheng Industrial District, Meizhou, Guangdong, China. ("MZGW")

What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below.

This Limited Warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	Two (2) years from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories (battery, power supply(s) and line cords)	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please contact us at:
<https://motorolavoice.com/support/>

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

Technical Information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your T5+ has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types, there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

Technical Specifications

RF frequency band	1.88 GHz to 1.90 GHz
RF transmission pow	250mW (maximum)
Channels	10 Duplex Channels
Base voltage (AC voltage, 50Hz / 60Hz)	AC 100V to 240V, 50 / 60Hz
Base voltage (Adaptor output)	DC 6V 400mA
Handset voltage	2x 1.2VDC AAA size 750mAh Ni-MH rechargeable batteries
Charger cradle voltage (Adaptor output)	DC 6V 400mA

RE Directive

The equipment complies with the essential requirements for the Radio Equipment Directive 2014/53/EU.

Connecting to a switchboard

This product is intended for use within Europe for connection to the public telephone network.

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EU Declaration of Conformity

Manufacturer:

Name: Meizhou Guo Wei Electronics Co., Ltd.

Factory address: AD1 Section, The Economy Development Area,
Dongsheng Industrial District, Meizhou,
514000. Guangdong Province, P.R. China

UK address: 207 Regent Street, Suite 8, Third Floor, London, W1B 3HH. UK

EU address: 51 Bracken Road, Carlisle Offices, Dublin 18, D18 CV48. Ireland

Equipment: Model Number: Motorola CD5001, Motorola CD5002
Motorola CD5003, Motorola CD5004

Product Type: DECT cordless phone without Telephone Answering
Machine (CD500x) and their Multi-handset version.

Accessories: External Power Supply Unit(s)

We, Meizhou Guo Wei Electronics Co., Ltd, declare under our sole responsibility that the above referenced product complies with the following:

Directives: Radio Equipment: 2014/53/EU
RoHS: 2011/65/EU and amendment (EU) 2015/863

The following standards/regulations have been applied:

Radio Equipment Directive (Annex IV)

Article 3.1a: Safety & Health: EN IEC 62368-1:2014+A11:2017,
EN 62479:2010, EN 50663:2017

Article 3.1b: EMC: EN 301 489-1 v2.2.3, EN 301 489-6 v2.2.1

Article 3.2: RF Spectrum Efficiency: EN 301 406 v2.2.2

ROHS Directive: IEC 62321

Ecodesign Requirement: External Power Supply Unit: (EU) 2019/1782


Signed for and on behalf of Meizhou Guo Wei Electronics Co., Ltd

Place: Shenzhen, P/R. China

Name: AP Wang

Function/Title: Engineering Director

Signature:



2024/03/18

Date: 14th March, 2024

EU Declaration of Conformity

Hereby, MZGW declares that the radio equipment type is in compliance with RE Directive 2014/53/EU.

UK Declaration of Conformity

Hereby, MZGW declares that this product is in compliance with the requirements for UKCA marking.

Both the Declaration of Conformity for EU and UK can be obtained at: <https://motorolavoice.com/support/declaration-of-conformities/>

Manufactured by:

Meizhou Guo Wei Electronics Co., Ltd., AD1 Section, The Economic Development Area, Meizhou, 514000, Guangdong Province, China

Imported & Distributed by:

Meizhou Guo Wei Electronics (UK) Co., Ltd., 207 Regent Street, Suite 8, Third Floor, London, W1B 3HH. UK

Meizhou Guo Wei Electronics (EU) Co., Ltd., 51 Bracken Road, Carlisle Offices, Dublin 18, D18 CV48. Ireland

Contact email address: support@motorolavoice.com

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Version 1 (EN_EU_MZGW)

